City of Chicago

Private Benefit Sign Request Application User Guide [Ver. 2.0]

Contents

•

Web Portal	3
Log into the application	3
Select Application Type	4
Creating an application	5
Basic Job Information	5
Application Information	6
Application Information	6
Location Information	7
Emergency Contacts	10
Sign Information	12
Documentation	16
Legal Agreement	18
Permit Application Status	19

Web Portal

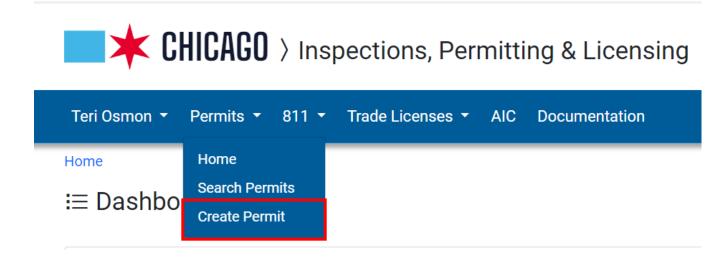
Log into the application



Welcome to the City of Chicago's Permit, Inspection, License, Registration, and 811 Chicago Portal. A list of the department

Enter your user	
name and password	Department of Transportation (CDOT)
	CDOT Department Homepage
	Apply for a CDOT Permit
	CDOT Permit Application Instructions
	Public Way Work License Application
Click on the 'Sigr	umpster License Application
	ontractor Acceptance Process
	name and password

Click on the Permits drop-down menu and select Create Permit



Select Application Type



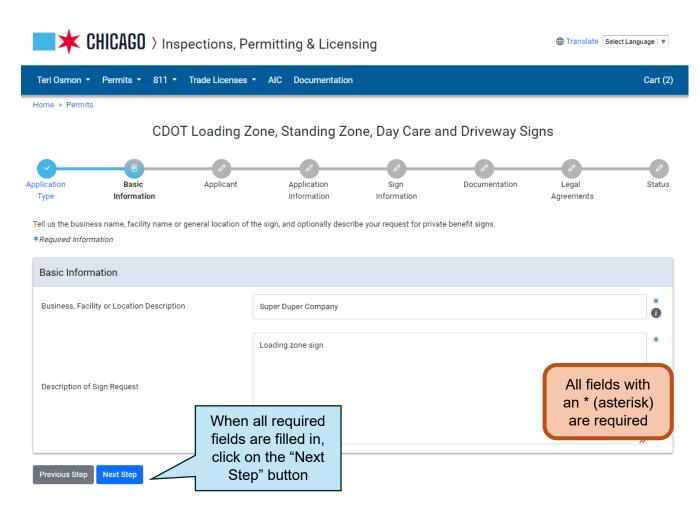
Creating an application

Basic Job Information

The navigation bar along the top will let you know what step in the application process you are in. The below is the Basic Information step. The following information is required on this page -

- Business, Facility or Location Description
- Description of Sign Request

Fill in all information and then select the Next Step button.



Application Information

•

Applicant – If you are associated with a company, your company will default to be the applicant on the application. You can just select the Next Step button at this point.

Applicant *		
Name		Action
Super Duper Company (312)***-6677 t***@test.com 333 N. State Street Chicago IL 60606	If Applicant is correct, click on the "Next Step"	Remove
Previous Step Next Step	button	

Application Information

• Click on the drop-down for Type of Sign list

CDOT Loading Zone, Standing Zone, Day Care and Driveway Signs

Application Type	Basic Information	Applicant	Applicant Application Sign Documentation Legal Information Information Agreements f anyone who should be contacted in the event of an emergency. Day Care Driveway Non Residential Signs Driveway Residential Signs Loading Zone Standing Zone Loading Zone	Status		
Provide the nam * <i>Required Inform</i>			Day Care			
Location In	formation		Driveway Residential Signs Loading Zone			
Type of Sign						*

Driveway Non Residential Signs

If your sign is for a Non Residential Driveway, after you select your Type of Sign, you will have to enter a driveway install permit number –

Driveway Non Residential Sign will require a Non Residential Driveway Install permit

CDOT Loading Zone, Standing Zone, Day Care and Driveway Signs

plication Type Provide the names		Applicant	P Application Information	Sign Information	Docu	sign, you enter a D	n Resident are require riveway Ins iodic permi	ed to stall
Location Infor							, 	
Type of Sign			Driveway Non Residential S	Signs			~	*
Driveway install o	or periodic permit num	ber				V		0

Location Information

In the Type of Request section, select the Yes or No option to the question " Is this an New Sign Request?"

If you select Yes, nothing more will be required in this section.

If you select No, you will need to respond to what type of change it is.

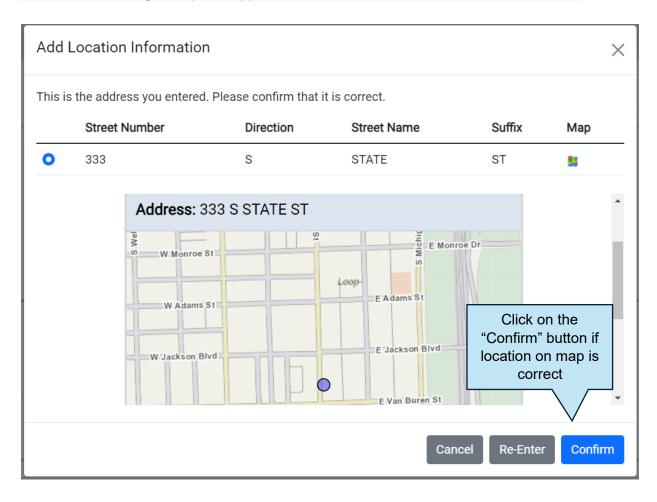
Loading Zone	~	*
● Yes ○ No *		
○ Yes ○ No		
⊖ Yes ⊖ No		
○ Yes ○ No		
	 Yes No * Yes No Yes No 	 Ves ○ No * Yes ○ No Yes ○ No

Click on the +Add Location Information
 button

Location Information			
Type of Sign	Loading Zone	~	*
Type of Request Is this a New Sign Request?	• Yes ○ No *		
Location Change Signage Change	YesNoYesNo		
Ownership Change	⊖ Yes ⊖ No		
Location Information Location + Add Location Information	Click on the + Add Location Information button		

- Enter Location information
- Click on the "Add Location Information" button

Location Information	Add Location Information		All fields with	×
Type of Sign	Street Number	333	an * (asterisk) are required	*
Type of Request Is this a New Sign Request?	Direction	S	Click on the Add	*
Location Change Signage Change	Street Name	STATE	Location Information butto	n 🔤 *
Ownership Change	Suffix	STREET		~
Location Information			Cancel Add Location	Information



Emergency Contacts

•

Click on the + Add Emergency Contact Information button

Location Information			
Type of Sign	Loading Zone		v
Type of Request			
Is this a New Sign Request?	O Yes ○ No 🔺		
Location Change	○ Yes ○ No		
Signage Change	🔿 Yes 🔿 No		
Ownership Change	○ Yes ○ No		
Location Information			
Location			
333 S STATE ST ♀		Edit Delete	
Maximum number of Location Information records reached	Click on the "+ Add Emergency Contact		
Name + Add Emergency Contact Information	nformation" button	E-Mail	
Fill in required fieldsClick on the "Add Emerge	ency Contact Informa	ation" button	All fields with an * (asterisk)
Add Emergency Contact Info	rmation		are required
Name	Teri Osmon	fields	in required and click on
Phone	(312)445-6677	Er	the "Add mergency Contact
E-Mail	test@test.com		*
	С	ancel Add Emerge	ency Contact Information

Previous Step Next Step

ication ype	Basic Information	Applicant	E Application Information	Sign Information	Documentation	Legal Agreements	St
ovide the name Required Inform		on of anyone who shou	ld be contacted in the event of	an emergency.			
ocation Inf	formation						
Type of Sign			Loading Zone				~
Type of R	equest						
Is this a Nev	w Sign Request?		OYes ○No *				
Location Ch	nange		🔾 Yes 🔿 No				
Signage Cha	ange		🔾 Yes 🔘 No				
Ownership (Change		🔾 Yes 🚫 No				
Location In	formation						
Location							
333 S STAT	EST ♀			Ed	it Delete		
Maximum nun	nber of Location Informa	tion records reached (1).				
mergency	Contact Informatior	1					
Name		Phone	Click on the				
Teri Osmon		(312)445-6677	"Next Step"	est.com	Ec	lit Delete	
+ Add Emerg	gency Contact Informatio		button				
- Hod Enlerg	geney contact informatic						

CDOT Loading Zone, Standing Zone, Day Care and Driveway Signs

Once you have completed the above and go to the Next Step, an application number will be generated.



Sign Information

•

What you see on this page will be dependent upon what type of sign you choose

• Enter a valid Service Request number.

Enter the details about the number, type, and location of the Sign Requests, as well as the dates when they will be on-site. *Required Information

Sign Request SR Information	
Service Request Number	Example: SR20-12345678

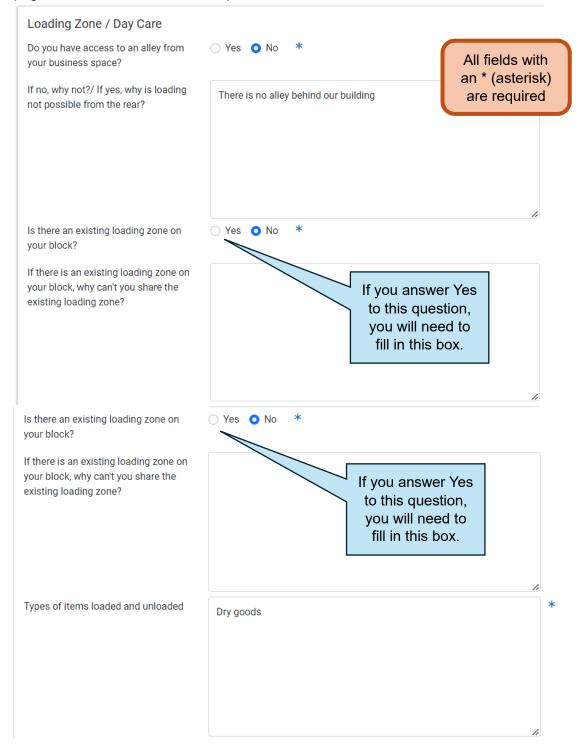
Business and Location Information

You will get the Business and Location Information area for all Sign applications. Fill out all required fields

Type of Business	Warehou	using		All fields with an * (asterisk)	
Occupancy Limit	100			are required	
Present parking regulations at your location(Pa meters)	king none				
How long has business been operating at this lo (Years)	2				
Number of Full-Time Equivalent Employees	3				
Scope of Business Activity	Warehou	using of dry goods			
Business License Held	Warehou	using license			
Length of Zone Requested	50				
Vehicle space(s)	2				
Business Hours and Days	M 6am -	- 6pm, T 6am - 6pm, W 6am - 6pn	n, Th 6am - 6pm, F 6an	n - 6pm, S 8am - 4pm	
ect the drop-down for '	Describe P	Parking" field and	d select an	option	
is Restriction Hours and Days Requested	6 days, M 6am - 6μ	pm, T 6am - 6pm, W 6am - 6pm, Th	6am - 6pm, F 6am - 6pm	, S 8am - 4pm *	
cribe Parking	Diagonal Parking			<i>«</i> *	

Loading Zone / Day Care

If your application is for a Loading Zone or Day Care, you will get the following detail page and will need to fill in all required fields -



٠

Size/Type of commercial vehicles that would use the loading zone:	trailer trucks	*
Please provide a description or attach a delivery schedule, or invoice record showing frequency and volume of deliveries:	deliveries will be from 9am - 3pm	*
Number of daily pickups and deliveries	4	*

Standing Zone

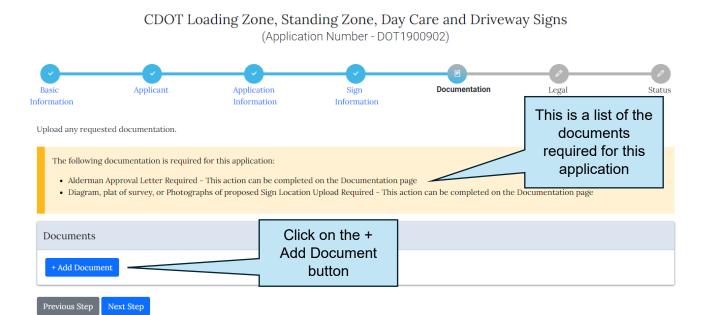
If your application is for a Standing Zone, you will get this detail page -

Type of Standing Zone	15 Minute Standing Zone	v
Reason for Zone/ Business activity requiring of on-street parking	bus stop All fields with an * (asterisk	
Please describe the availabilty/ restrictions of on-street parking	no parking	are required
s there an existing standing zone on your llock?	Ves ONO *	
Required only if 'Yes'?	to this you w	answer Yes s question, vill need to this box.
On the average day, how many sales/ visits vould utilize the zone?	6	

**If your application is for a driveway, you will not get either detail page.

Documentation

The attachments required on this page will be based on the type of sign requested



 Find your document and select the option that matches what your document is.
 Click the upload button

Add Document	×
Approved File Types: jpg, pdf, png	
Choose File Plat of Survey.jpg	
 Select the type(s) of documents that are included in the selected file: Sign Work Orders Approval Letter From Alderman Diagram of Proposed Sign Location Letter Detailing The Reason For Zone Photographs/Plat of Survey 	Click on the Upload button
	Cancel Upload

• Once you've uploaded your document, the message will go away and your documents will be on your application.

Upload any requested documentation.

The following documentation i • Alderman Approval Letter Documents	is required for this application: Required - This action can be completed on the Documentation page	The Plat of Survey is no longer listed
Document Plat of Survey.jpg	• Photographs/Plat of Survey	Edit Remove
+ Add Document	• Friotographis/ Flat of Survey	Luit Keinöve
Previous Step Next Step		

Once all of the documents are uploaded and there is no message, click on the Next Step button.

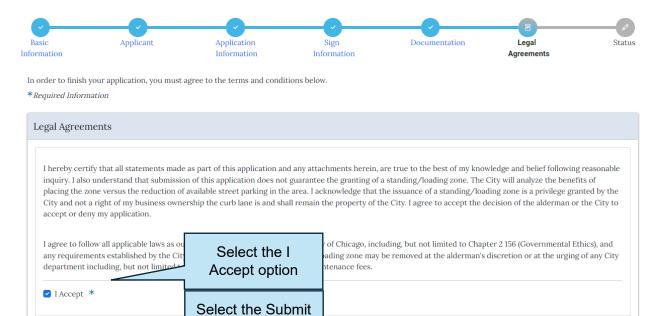
CDOT Loading Zone, Standing Zone, Day Care and Driveway Signs (Application Number - DOT1900902)

Basic Information	Applicant	Application Information	Sign Information	Documentation	Legal Agreements	Status
Upload any requested d	ocumentation.					
Documents						
Document		Categories				
Plat of Survey.jpg		 Photographs/Pla 	at of Survey		Edit Remove	
Alderman Letter.jpg		Approval Letter H	From Alderman		Edit Remove	
+ Add Document Previous Step Next	Step	Click on Step t				

Legal Agreement

- · Select the I Accept option
- Click on the Submit button



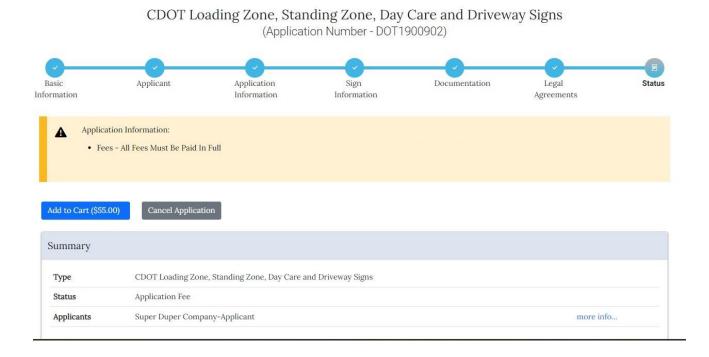


button

Previous Step Submit

Permit Application Status

- The application fee will be added to the application
- All pertinent information will be listed on the Permit Application Status page



•

In order to pay your fees, please follow the directions in the Pay Outstanding Fees document on the Documentation menu under General.

